



# MORE POWER

MORE ELECTRIC AND POWER CORPORATION  
ILOILO CITY, PHILIPPINES

## CONTRACT FOR ELECTRIC SERVICE

CUSTOMER: \_\_\_\_\_

Installation Address: \_\_\_\_\_

\_\_\_\_\_

Landline No. \_\_\_\_\_ Mobile No. \_\_\_\_\_

Email Address: \_\_\_\_\_

**To be filled out by MORE Personnel:**

Account No. \_\_\_\_\_ Deposit Receipt No. \_\_\_\_\_

Route Schedule: \_\_\_\_\_ Rate Class: \_\_\_\_\_

New Connection

Change of Service

NO. OF UNITS	DESCRIPTION OF LOAD	ESTIMATED DEMAND IN WATTS*
	TOTAL*	

\*For estimate purposes only. Power Bills will be based on actual consumption or metered consumption of CUSTOMER.

This CONTRACT entered into this \_\_\_\_ day of \_\_\_\_\_ 20 \_\_\_\_ between the MORE ELECTRIC AND POWER CORP. hereinafter referred to as "MORE" or the "Company" and the person above stated, hereinafter referred to as the CUSTOMER.

MORE AGREES THAT:

1. MORE shall furnish electric current service to the Customer's installation at the address above during the period of this contract, at the rates stipulated and under the conditions stated in its Electric Service Rate Schedule Case No. \_\_\_\_\_ the total wattage of which shall not exceed \_\_\_\_\_ watts. The Customer shall allow MORE to inspect the wiring installations at the address of Customer specified herein to ensure that they comply with MORE requirements, provided that the failure of MORE to inspect such wiring installations shall not be deemed as an approval by MORE of the conformity of such wiring installations and electrical requirements.
2. MORE shall charge and collect from customer only rates and charges that are allowed and/or approved by the Energy Regulatory Commission.

THE CUSTOMER AGREES THAT:

3. Customer shall take electric service from MORE for a period of at least three (3) months from the date of this contract and thereafter until this contract is terminated by at least forty-eight (48) hours written notice to MORE, and as long as said notice has not been given to MORE, the Customer remains liable for all bills incurred for the electric service furnished. The Customer taking electric current service for a period of less than three (3) months shall be required to pay the amount of twenty pesos (P20.00) for connection and disconnection services. Whenever applicable, the following services shall be paid for by Customer:
  - a) New Connections . . . . . no charge  
(for applications for standard three-phase service costs shall be determined on a per case basis after analysis of load and determination of the materials, labor, and equipment needed)
  - b) Reconnections . . . . . P20.00
  - c) Change of meter's location on Customer's request . . . . . no cost, location to be determined by MORE
  - d) Transfer of Service and meter on Customer's request . . . . . same as for new connections
  - e) Testing and/or replacement of meter on customer's request . . . . . P10.00
  - f) Change of type service (e.g. single phase to three phase two-wire to three wire) . . . . . To be determined on a per case basis after analysis of load and determination of the materials, labor and equipment needed.
4. Customer shall purchase from MORE all electric energy used on the premises specified above.
5. Customer shall pay MORE the total amount stated in customer's monthly power bill within nine (9) days after delivery of the said bill by MORE at the above stated address of the Customer. MORE shall bill customer only at the rates stipulated and allowed by the Energy Regulatory Commission and under the conditions stated in its Electric Service Rate Schedule a copy of which has been furnished the Customer. For failure of the Customer to pay the bill within the period herein fixed, a surcharge shall be collected equal to 2% of the unpaid amount of the bill for every month that the bill remains unpaid, provided that a fraction of a month shall be deemed 1 month. The word "month" as used herein is hereby defined to be the elapsed time between two successive meter readings which may be twenty eight (28) days, twenty nine (29) days, thirty (30) days, or thirty-one (31) days apart depending on the months of the billing period. In the event of the stoppage, failure, malfunction or defect of any meter to register the full amount of energy consumed, the Customer shall be billed for such billing period in accordance with the Magna Carta for Electricity Consumers or the applicable provisions of R.A. 7832.
6. Low Load Customers shall make an initial deposit with MORE in the amount of P2,500.00. Residential Customers shall make an initial deposit based on the size of the service entrance wire required by such customer in accordance with the table below:

Residential Customers:

Service Wire Size	Ampacity	Bill Deposit
Low Load Res	50	P2,500.00
No. 8 AWG	50	P4,000.00
No. 6 AWG	65	P5,000.00
No.4. AWG	85	P7,000.00
No.2 AWG & Higher	115	P8,000.00

Non-Residential Customers shall make an initial deposit with MORE in accordance with the table below:

Non-Residential Customers:

Service Wire Size	Ampacity	Bill Deposit
No. 8 AWG	50	P10,000.00
No. 6 AWG	65	P10,000.00
No.4. AWG	85	P40,000.00
No.2 AWG	115	P50,000.00

For Customers whose kilowatt-demand is estimated to reach at least 15 kilowatts based on their submitted electrical plans, their bill deposit shall be computed based on the following formula:

$$\text{Bill Deposit} = \frac{\text{Demand} \times 8760 \times \text{Load Factor}}{12} \times \text{Current Rate}$$

Provided that, for all classes of Customers, should their respective monthly bills, after 12 months, show an average billing that is more than the estimated amount based on their load or service wire size, then their respective deposit/s shall be correspondingly increased to approximate their average monthly billing. Such deposit shall guarantee the prompt payment of Customer's bills or of his lessee or occupants. In case of delay or failure of payment, MORE reserves the right to apply the said deposit or so much thereof to the balance of account without prejudice to other legal remedies which MORE may have against the Customer for the collection of the delinquency. In case MORE is constrained to utilize the deposit of a Customer, such customer shall immediately replenish its deposit as a condition to continued electric service by MORE.

7. The meters, wires, materials and appliances installed at MORE's expense at Customer's premises belong to and remain the properties of MORE and may be replaced and or their installation moved by MORE at any time.
8. Customer shall maintain the electric installation from the meter to the Customer's premises at the above stipulated address in proper condition during the period of its connection with the lines of MORE. Customer shall make no additions or changes in the installation that may affect the total demand contracted as indicated in paragraph 1 hereof without the knowledge and consent of MORE, particularly where such additions or changes may affect the rate schedule classification or cause the meter of MORE to be overloaded or otherwise damaged. In case of such unauthorized addition, change, overloading, grounding negligence and other causes within the control of the Customer, the latter shall be liable for such damages caused to the meter of MORE as well as other properties installed in the premises and used in carrying out this Contract and shall entitle the MORE to confiscate the bulbs, wires and other materials used in the violation. MORE shall be entitled to collect from the Customer unbilled income which otherwise would have been earned and collected if not for said unauthorized acts.
9. Customer warrants that the electrical installations in the premises subject of this service application have been installed in accordance with the applicable safety standards and shall be kept and maintained in good condition for the duration of Customer's connection with MORE Power. Customer shall hold MORE Power free and harmless from any damages or liabilities due to any defect or fault in the electrical installations in the premises subject of this service application.
10. The employees and/or representatives of MORE are hereby given permission by the Customer to enter his premises, without being liable to trespass to dwelling, for the sole purpose of inspecting, installing, reading, removing, testing, replacing, or otherwise disposing of its apparatus and property, and/or removing the entire property of MORE in the event of the termination of this Contract for any cause.
11. MORE reserves the right to disconnect its services for any of the following causes: (a) for repairs; (b) for want of supply, (c) for cancellation of right-of-way of MORE's lines serving Customer; (d) for non-payment of bills when due and proper warning has been given including the failure to pay the adjusted bill in those cases where the meter stopped or failed to register the amount of energy consumed; (e) for non-payment of damages to MORE's properties for which Customer is liable; (f) for fraudulent use of current; (g) for violation of any condition of this contract or of any of the terms and conditions of the standard rules and regulations of the Energy Regulatory Commission by the Customer; (h) should any information or document presented or submitted by the Customer to MORE Power in connection with the Customer's electric service application be found to be fraudulent, inaccurate, false, fake or forged; (i) should the Customer fail to submit or comply with any requirement for service application within one hundred (120) days from the date of energization or

whenever requested or required by MORE Power; (j) should the Customer or any of its personnel/agent commit any of the unlawful acts enumerated in Section 4(a) of R.A. 7832 otherwise known as the "Anti-Pilferage Act of 1994" and its implementing Rules and Regulations; and (k) should the electrical installations and connections in the premises of the Customer be found unsafe or not up to the relevant standards as determined by the competent governmental authorities.

12. Such disconnection, however, shall be without prejudice to other legal remedies which the Company may have against the Customer, and no delay by the Company in enforcing any of its rights shall be deemed a waiver or such rights, nor shall a waiver by the Company of the Customer's default be deemed a waiver of any other or subsequent defaults. In the case of arrears in the payment of bills on non-payment of the adjusted bills, the Company may discontinue the service notwithstanding the existence of the Customer's deposit with the Company which will serve as guarantee for the payment of future bills after service is reconnected upon payment by the customer of his obligations with the Company.
13. MORE shall have the right to pull out the watt-hour meter of the Customer for non-payment of bills, upgrading, calibration. or for violation of Republic Act No. 7832.
14. MORE shall not be liable for any damages to the Customer for failure to supply electricity under any conditions. MORE shall not be liable to the Customer for any loss, injury or damage resulting from the Customer's use of his equipment or from the connections of the Company's wires with MORE's wires and appliances.
15. Customer shall be held responsible for tampering, interfering with or breaking of seals of meters or other equipment of MORE installed on the Customer's premises, or in special case where the Customer accepts responsibility in writing, and shall be held liable for same in accordance with law. Devices used herein shall be confiscated. The Customer agrees that no one except employees of MORE showing proper identification card shall be allowed to make any external adjustments of any meter or any other piece of apparatus owned and belonging to the Company.
16. For commercial buildings, residential buildings or lots leased and or occupied by other persons\* both the owner of the building and the occupant thereof shall be signatories to this contract and shall be jointly and severally liable for the power bills and for damages in case of breach thereof.
17. Customer shall pay the Company in case of breach of this Contract or government rules, aside from the principal and surcharges, an amount equivalent to twenty-five percent (25%) of the total amount due as attorney's fees, aside from costs, whenever the account is handed to an attorney for collection or enforcement.
18. Both MORE and the Customer shall abide by all the terms and conditions specified in this Contract and any contract or agreement made before this date by any employee or agent of the Company shall be deemed repealed, cancelled or superseded by this Contract and shall not be binding on both parties.
19. Failure on the part of the Customer to comply with the provisions of this Contract and of the rules and regulations for electric service promulgated by MORE will mean disconnection of his/her electric service.
20. Customer hereby requests and consents to have his/her/its watt-hour meter mounted on the nearest pole and hereby assumes responsibility for the integrity of its connection and well-being of the instrument and its seals.
21. Customer acknowledges that he/she has read the foregoing contract and has fully understood its contents and has signed the said contract and agreed to its terms freely and unconditionally.
22. The Customer hereby explicitly and unambiguously consents to the collection, use and transfer, in electronic or other form, by MORE Power of his/her Personal Information as defined under RA 10173 otherwise known as the "Data Privacy Act of 2012" for all purposes necessary and related to the fulfillment of this contract.
23. The Customer likewise authorized MORE Power to subcontract the processing of Customer's Personal Information: *Provided*, That MORE Power shall be responsible for ensuring that proper safeguards are in place to ensure the confidentiality of the Personal Information processed, prevent its use for unauthorized purposes, and comply with the requirements of RA 10173 and other laws for processing of Personal Information.

In recognition of the foregoing, MORE Power agrees and covenants that it shall:

- (i) keep and maintain all Personal Information in strict confidence, using such degree of care as is appropriate to avoid unauthorized access, use or disclosure;
- (ii) use and disclose Personal Information solely and exclusively for the purposes for which the Personal Information, or access to it, is provided pursuant to the terms and conditions of this contract, and not use, sell, rent, transfer, distribute, or otherwise disclose or make available Personal Information for

- MORE Power's own purposes or for the benefit of anyone other than Customer, in each case, without Customer's prior written consent; and
- (iii) not, directly or indirectly, disclose Personal Information to any person other than its Authorized Employees/Authorized Persons, including any, subcontractors, agents, outsourcers or auditors, without express written consent from Customer unless and to the extent required by Government Authorities or as otherwise, to the extent expressly required, by applicable law.

Done at Iloilo City, Philippines on the date above written.

**MORE ELECTRIC AND POWER CORP.**

**CUSTOMER**

**By:**

\_\_\_\_\_  
Position: \_\_\_\_\_

\_\_\_\_\_  
(Customer Signature over printed name)

I.D. No. \_\_\_\_\_

Issued by \_\_\_\_\_

Valid until \_\_\_\_\_

**I AGREE TO BE THE SURETY OF THE CUSTOMER:**

\_\_\_\_\_  
Owner of the Building/Lessor

I.D. No. \_\_\_\_\_

Issued by \_\_\_\_\_

Valid until \_\_\_\_\_

\* Applicants/customers who cannot present proof of legal right to occupy the premises/address being applied for must submit a certification of actual occupancy issued by the Barangay where the address/premises applied for is located. Such applicants/customers must also execute an undertaking to vacate the premises should the rightful owner so require.

Republic of the Philippines)  
CITY OF ILOILO )S.S.

**ACKNOWLEDGMENT**

**BEFORE ME**, a Notary Public, for and in the City of Iloilo, Philippines, this \_\_\_\_\_ personally appeared \_\_\_\_\_ with I.D. No. \_\_\_\_\_ issued by \_\_\_\_\_ on \_\_\_\_\_ and \_\_\_\_\_ with ID No. \_\_\_\_\_ issued by \_\_\_\_\_ on \_\_\_\_\_, known to me and to me known to be the same persons who executed the foregoing instrument, or identified through competent evidence of identity as defined by the 2004 Rules on Notarial Practice, and they acknowledged to me that the same is their free and voluntary act and deed.

This Contract for Electric Service consists of five (5) pages including the page on which this Acknowledgment is written.

**WITNESS MY HAND AND NOTARIAL SEAL** on the date and place above written.

Doc. No. \_\_\_\_\_;

Page No. \_\_\_\_\_;

Book No. \_\_\_\_\_;

Series of 2020.